

Hospitality Solution



The Panasonic KX-TDA Hybrid IP PBX comes with an exciting array of business intelligent features specifically designed to help the Hospitality businesses where extensions correspond to guest rooms. This includes businesses such as Bed-n-Breakfast, Motel, Hotel, Long Term Elderly Care Centers (Nursing homes), Medical Clinics, as well as some Hospitals.

With the KX-TDA Hospitality Solution, business receptionists can easily Check-in/Check-out guests using system telephones, and set-up remote wake-up or reminder alarms for guests. In addition, when integrated with the Panasonic KX-TVM voice mail messaging systems, the KX-TDA PBX allows for private voice mail for every guest room, automatic voice mailbox cleanup on guest checkout, as well as a timed reminder/alarm that guests could easily setup from their own room phone using simple Voice Guidance.

Check-in/Check-out - room status monitor

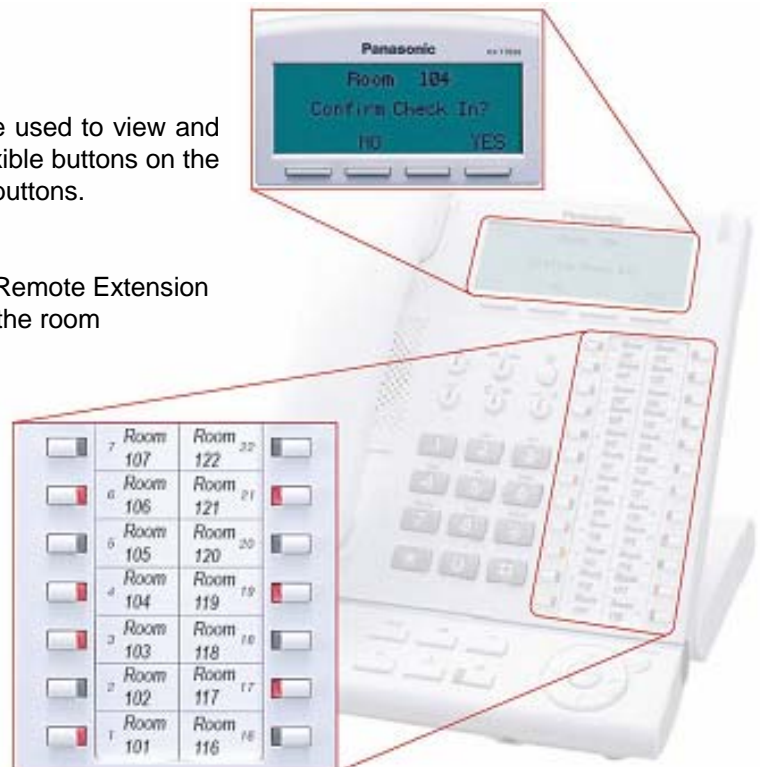
The hotel operator or business receptionist's extension can be used to view and change the check-in and check-out status of guest rooms. Flexible buttons on the hotel operator's extension can be set as Room Status Control buttons. Two programmable buttons are available:

Check-in: By pressing this button, guests are checked-in and Remote Extension Lock is turned off, allowing calls to be made by the guest from the room extension.

Check-out: By pressing this button, guests are checked-out and Timed Reminder or Last Number Redial data is cleared. Additionally Remote Extension Lock is turned on preventing outgoing trunk calls from the room extension.

The DSS key Status Indication Lamp will show either one of the two following states:

- Checked In (Room Occupied) = RED On
- Checked Out (Room Vacant) = Off



Guest Room Voice Mail

When used in combination with Panasonic TVM voice mail messaging products, the TDA PBX supports the following (per guest room):

Setup per room: When a guest has been checked-in, their extension voice mail will be set up automatically.

Delete on Check-out: When a guest has been checked-out, their extension voice mail messages will be deleted automatically.

Wake-Up Call

The TDA Hybrid IP PBX offers three types of Extension Wake-up calls:

Timed Reminder: A guest can easily set a timed reminder from their room extension. At the time specified by the guest, the PBX calls the extension and plays the appropriate message. Different messages can be played based on time of day settings (morning/afternoon/night).

Remote Timed Reminder: A hotel receptionist can also easily set a timed reminder for any guest extension directly from the receptionist telephone extension simply by using pre-programmed function keys.

Timed Reminder set with Voice Mail*: When used in combination with the Panasonic TVM voice mail messaging products, the TDA PBX supports guest users the ability to set up a reminder alarm. Guests can easily follow simple voice prompts to set and confirm a timed reminder message from their extension. Guest users can perform the following operations:

- Set time and reminder mode
- Review Current Settings, and
- Cancel Settings



System Call Record Storage

The TDA can store up to 4000 call charge records in memory. Call Records are outputted on the RS-232 port which comes standard with each TDA system. A 3rd party Call Accounting software package can be added to produce a printed report for the guest, at Check-out, including details of call and associated charges.

Mobility Solutions

Panasonic's KX-TD7680 and KX-TD7690 wireless handsets can play an important role in a Hospitality environment ensuring that key members of staff never miss calls. No matter the size of the property, the wireless solution can design to not only 100% indoor coverage but outdoor coverage as well.



Security

Ensure security for your property, staff and guest after-hours with the TDA system. By installing Panasonic doorphone at outside entrances, these doors can be locked for protection after-hours. When visitors or new guests arrive, designated telephones can be programmed to ring and establish 2-way communications with the doorphone. If the door is equipped with an electronic opener, the hotel staff can remotely activate the opener directly from their telephone handset.

Hotel Interface Software

All these Hospitality features can be used with any 3rd party Hotel Interface software, e.g. Property Management Software (PMS), Fidelio, etc, to provide more efficient service to customers, as well as greatly improve business.

The advance Computer Telephone Interface (CTI) capabilities of the TDA system allow PMS vendors to integrate and exchange information with the PBX via an optional PMSi Bridge.

Other software packages like the Hospitality System Manager (HSM) software from GBS Technology have been designed specially for the Panasonic TDA systems. The HSM software not only handles your reservations and invoicing needs but also records and costs all chargeable telephone calls.